

Silver Repair Plan

This is a repair plan for your home heating and air conditioning equipment. This plan is offered only by B&M Services, LLC and is designed to provide low-cost heating and cooling repairs. The Silver Repair Plan makes those unexpected repair cost easier to handle.

❖ **Benefits**

➤ **Equipment Maintenance**

- You receive a 10% discount on precision tune-ups and cleanings during the agreement period. (Optional not required)

➤ **No Cost Repairs**

- Qualifying repairs are no cost up to \$1000.00 per 12- month agreement period.

➤ **Discounted Diagnostic Fee**

- A \$50.00 diagnostic fee will be charged for each call and paid in advance.

➤ **Discount on Non-Covered Repairs**

- A 10% discount will be applied to all non-covered repairs approved by the homeowner.

➤ **New Equipment Discount**

- A 5% discount on new equipment sold and installed by B&M Services, LLC.

❖ **Covered Equipment**

- Indoor gas furnaces up to 150,000 BTU capacity or Electric air handlers connected to a centralized ductwork system.
- Outdoor air conditioners units up to 5-ton capacity, Outdoor heat pumps units up to 5-ton capacity.
- Outdoor gas furnace / electric air conditioner package unit, or outdoor electric heat pump package unit that are connected to a centralized ductwork system are eligible but must purchase both a heating and cooling plan.

❖ **Non-Covered equipment**

- Boilers, Oil furnaces, Geothermal units, Wet heat systems, Window units, Through the wall units, Ductless mini split units, Humidifiers, Dehumidifiers, Zoning systems, Electronic air cleaners, UV units and bulbs, condensate pumps, Commercial heating equipment, 3 phase power equipment. Chill water cooling systems, Window units, Chillers.

❖ **Covered Repairs**

- Gas valves, Limit switches, Thermocouples, Flame sensors, Hot surface ignitors, Pilot assemblies, Ignition control modules, Control boards, Induce draft fan motor assemblies, Blower motors, Fan wheels, Capacitors, Fan control relays, Electric heat control relays.
- Condenser fan motor, Condenser fan blade, Fan capacitor, Compressor capacitor, Compressor contactor, Defrost control board, Defrost sensor, Suction line accumulator, High pressure switch, Low pressure switch, Internal filter drier, Refrigerant leak check, and two pounds of refrigerant for a 12-month period. The refrigerant must still be in production by the manufacture and readily available. Compressors, Condenser coils and Evaporator coils when these items are covered by the manufactures warranty.

❖ **Non-Covered Repairs**

- Heat exchangers, Cabinet panels, Burner assemblies, Flue pipe, Gas piping external of the furnace, Ductwork, Registers, Grilles, Air filters, Thermostats, Power wiring, control wiring, External fuses and Service disconnects, Condensate drain lines.
- Compressors, Condenser coils and Evaporator coils when these items are not covered by the manufactures warranty, Refrigerant metering devices, Reversing valves, Refrigerant above the 2 pounds allotted for by the agreement, Refrigerant service / shut off valves, Power wiring, Thermostats, Thermostat wiring, Service disconnects, External power and control fuses.

❖ **Cost**

- The cost for each heating and cooling system is \$132.00 per year or \$10.95 per month.

Terms and conditions

1. Only single family residential homes permanently attached to the property are eligible. Homes on wheels and commercial buildings are not eligible.
2. All qualifying equipment must be in good operating order before it can be covered by the plan.
3. First time agreement customers, service repair request made by the customer for first 30 days after the agreement is signed are not covered by the agreement. Renewal agreement customers have no waiting period. Customers who allow their agreements to lapse will be considered first time agreement customers.
4. B&M Services, LLC shall provide all services, and repairs covered by this agreement. This agreement will not cover maintenance, service, or repairs performed by anyone other than B&M Services, LLC.